

COBA Trading Partners Overview What's New Archive

October 17, 2019 - Updated COBA Customer Service Contact List

An updated COBA customer service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

September 20, 2019 – 2020 Change to COBA Crossover Fees

The standard per claim rate for eligibility file-based and Medigap claim based (or mandatory Medigap) crossover processes is changing from \$0.32 per claim to \$0.31 per claim. This change will be effective with all crossover claims that are created for transmission to the Benefits Coordination & Recovery Center (BCRC) on or after January 1, 2020. The Crossover Fees document has been updated to reflect this change and can be found in the download section of the Coordination of Benefits Agreement page.

July 11, 2019 - Updated COBA Customer Service Contact List

An updated COBA customer service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

October 11, 2018 - Updated COBA Customer Service Contact List

An updated COBA customer service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

July 6, 2018 - Updated COBA Customer Service Contact List

An updated COBA customer service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

February 21, 2017 – Updated COBA Customer Service Contact List

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

January 4, 2017 – Change to COBA Crossover Fees

The standard per claim rate for eligibility file-based and Medigap claim based (or mandatory Medigap) crossover processes has changed from \$0.35 per claim to \$0.34 per claim. This change will be effective with all crossover claims that are created for transmission to the Benefits Coordination & Recovery Center (BCRC) on or after January 1, 2017. The Crossover Fees document has been updated to reflect this change and can be found in the download section of the Coordination of Benefits Agreement page.

January 2, 2017 – Special Open Door Forum Scheduled for January 17, 2017

The notice for the Special Open Door Forum, regarding Social Security Number Removal Initiative (SSNRI) impacts upon Coordination of Benefits Agreement (COBA) Claim Crossover Process, is available in the Downloads section below.

October 3, 2016 – Updated COBA Customer Service contact list

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

December 2, 2015 – Updated COBA Customer Service contact list

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

September 17, 2015 – Change to COBA Crossover Fees Effective January 1, 2016

The standard per claim rate for eligibility file-based and Medigap claim based (or mandatory Medigap) crossover processes is changing from \$0.36 per claim to \$0.35 per claim. This change will be effective with all crossover claims that are created for transmission to the Benefits Coordination & Recovery Center (BCRC) on or after January 1, 2016. The Crossover Fees document has been updated to reflect this change and can be found in the download section of the Coordination of Benefits Agreement page.

July 9, 2015 – Updated COBA Customer Service contact list

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

April 6, 2015 – Version 6.3 of the COBA Implementation Guide is Now Available

Version 6.3 of the COBA Implementation Guide has been posted to the Downloads section of the Coordination of Benefits Agreement page.

February 10, 2015 – Version 6.2 of the COBA Implementation Guide is Now Available

Version 6.2 of the COBA Implementation Guide has been posted to the Downloads section of the Coordination of Benefits Agreement page.

February 2, 2015 – Updated COBA Customer Service contact list

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

December 3, 2014 – Updated COBA Customer Service contact list

An updated COBA Customer Service contact list has been posted to the Downloads section of the Coordination of Benefits Agreement page.

October 2, 2014 – Version 5.2 of the COBA Companion Guide is Now Available

Version 5.2 of the COBA Companion Guide has been posted to the downloads section of the HIPAA 5010 COB page. To access the page, click the HIPAA 5010 COB Claims link on the left side menu of this page.

February 5, 2014 – Implementation of the Benefits Coordination & Recovery Center

The Centers for Medicare & Medicaid Services (CMS) has completed the restructuring of the Coordination of Benefits (COB) and Medicare Secondary Payer (MSP) recovery activities.

COB activities for both Group Health Plans and Non-Group Health Plans (that is, liability insurance (including self- insurance), no-fault insurance, and workers' compensation laws or plans) and Recovery activities for Non-Group Health Plans have been fully transitioned from the COB contractor and the Medicare Secondary Payer Recovery Contractor to the new Benefits Coordination & Recovery Center (BCRC). Contact information for the BCRC is on the Contacts page of the COB&R Overview section.