CENTER FOR TOBACCO PRODUCTS
OFFICE OF SMALL BUSINESS ASSISTANCE

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OFFICE OF SMALL BUSINESS ASSISTANCE

The Center for Tobacco Products' Office of Small Business Assistance (OSBA) provides technical and other non-financial assistance to small tobacco manufacturers and other small tobacco product businesses to help them comply with the provisions of the Federal Food, Drug, and Cosmetic Act related to tobacco product regulation.

TYPES OF ASSISTANCE

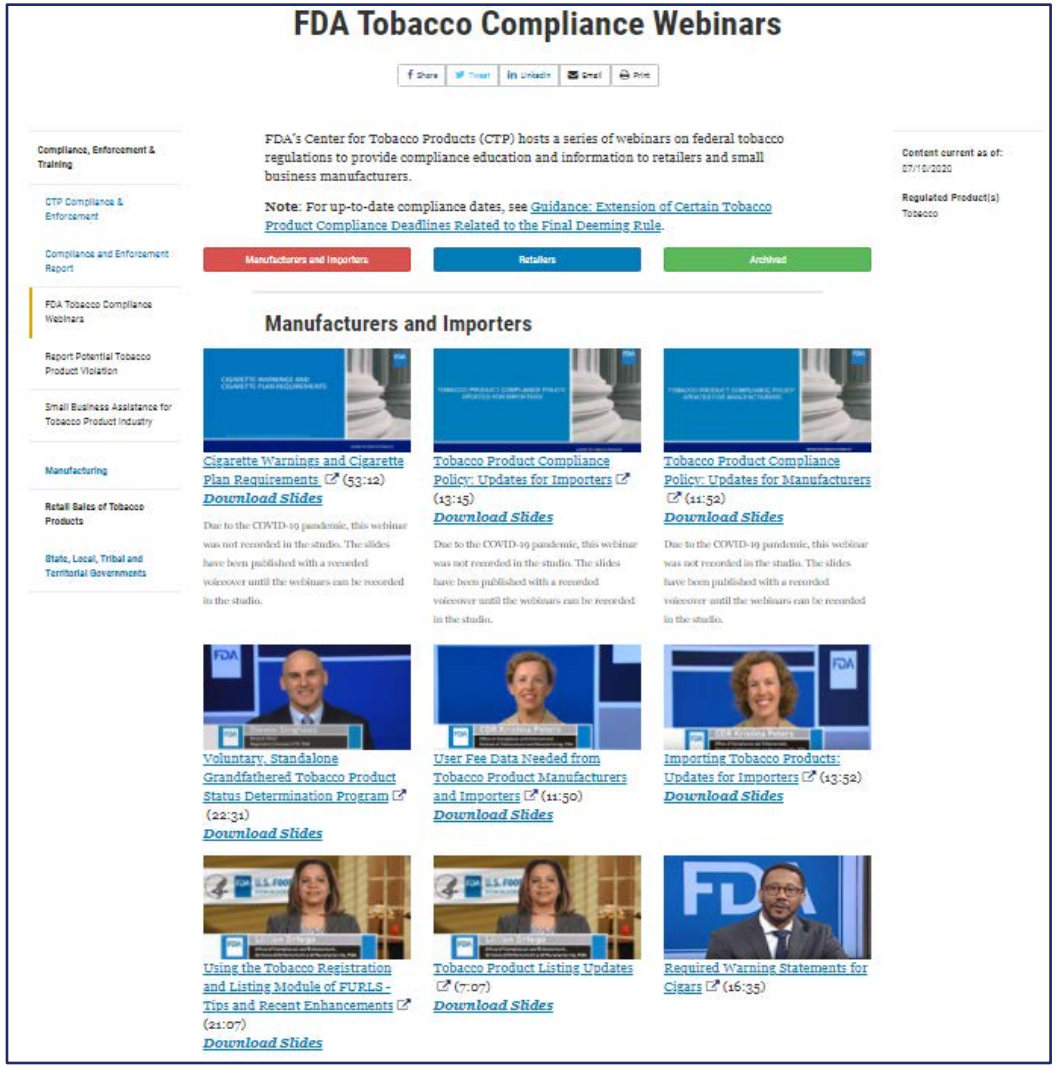
- Compliance Webinars
- Manufacturer Assistance
- Retailer Education Materials
- Responses to Questions and Inquiries
- Commonly Asked Questions

Best of all - everything is free!

COMPLIANCE WEBINARS

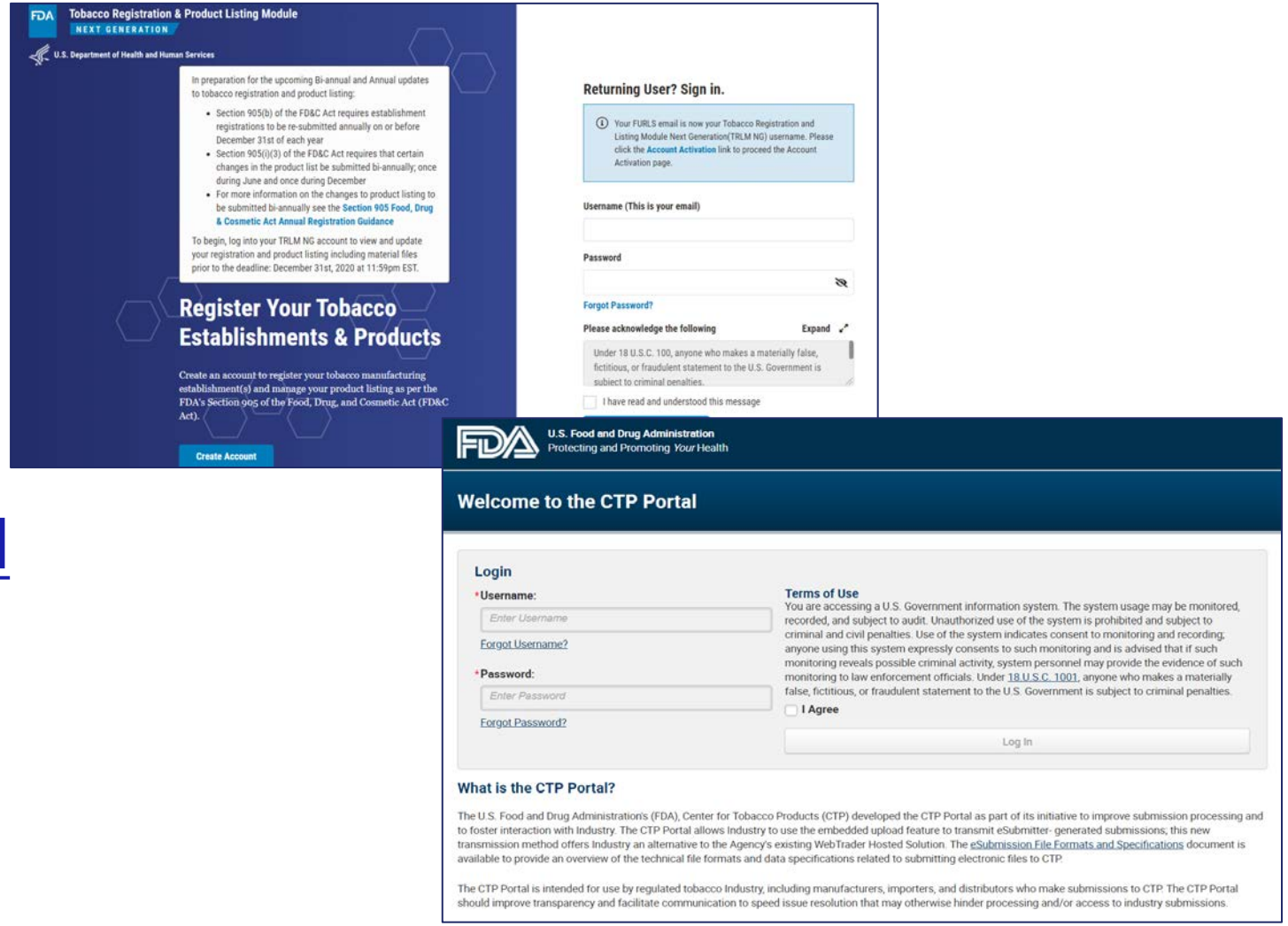
FDA's Center for Tobacco Products (CTP) hosts a series of webinars on federal tobacco regulations to provide compliance education and information to retailers and small business manufacturers.

[Compliance Webinars]



ASSISTANCE FOR MANUFACTURERS

- Market and Distribute a Tobacco Product
- How to pay User fees
- Tobacco Registration and Listing Module – Next Generation (TRLM NG)



RETAILER EDUCATION MATERIALS

To give retailers all the tools they need to comply with tobacco regulations, the FDA's Center for Tobacco Products has developed an education program called "This is Our Watch."

Learn more about FDA "This Is Our Watch"

RETAILER EDUCATION MATERIALS

FDA's free digital age verification calendar helps retailers quickly determine if a customer is old enough to legally purchase tobacco products. Under federal law, the minimum age to purchase tobacco products is 21.

Digital Age Verification Calendar

INDUSTRY GUIDANCE

To support the public health goals of the Tobacco Control Act, FDA provides guidance to help industry understand and comply with all regulations and the law.

To search for a guidance related to tobacco:

- Go to Search for FDA Guidance Documents
- Scroll down to Guidance Document Search
- Filter by FDA Organization, Center for Tobacco Products
- Use other filters, as needed
- You can also access a list of withdrawn/replaced guidances

PUBLIC INQUIRIES AND QUESTIONS

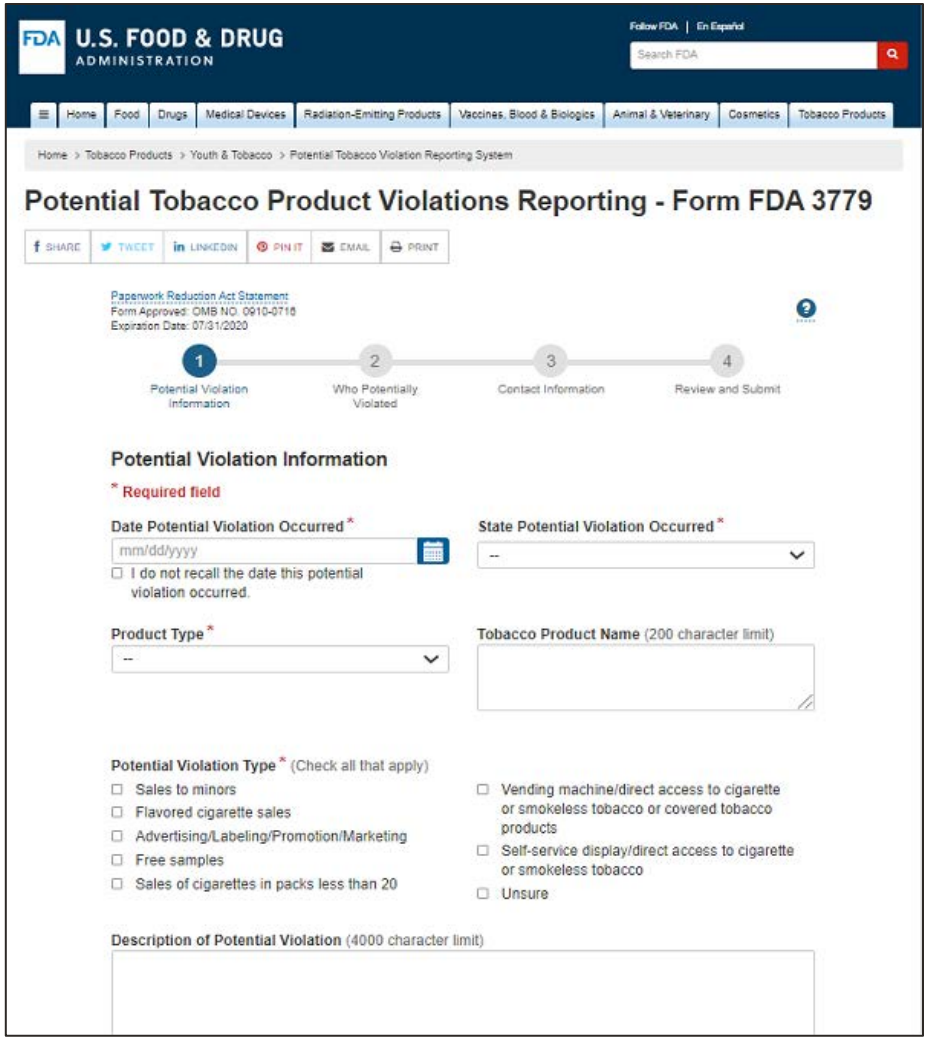
The Office of Small Business Assistance provides responses to customer and stakeholder inquiries and questions related to FDA's tobacco laws.

OSBA's responses include web pages with links to detailed information on regulations, rules, and requirements for manufacturers of tobacco products.

COLLABORATION

To report what you believe to be a violation of the Tobacco Control Act or other related regulations, you can:

- Submit an Online Form
- Contact the Tobacco Call Center using CTP's toll-free number: 1-877-CTP-1373
- Send an e-mail: CTPCompliance@FDA.hhs.gov



COLLABORATION

If you experience a problem with a tobacco product, such as an unexpected health or safety issue, you may report it to FDA's Safety Reporting Portal

(Ex. Damage or defective products, product use that resulted in harm or damage to property, unexpected harms when being exposed to tobacco products)

[Safety Reporting Portal for Tobacco Products | FDA]

HOW TO CONTACT US?

For questions, technical assistance, or guidance finding the right resources, you can contact OSBA at:

E-mail: SmallBiz.Tobacco@fda.hhs.gov

Phone: 1-877-287-1373 (Monday-Friday, 9:00 a.m. - 4:00 p.m. ET)

Mail: FDA/CTP Office of Compliance and Enforcement
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10903 New Hampshire Ave.
Silver Spring, MD 20993