MARC PASSENGER CODE OF CONDUCT

- For your safety, passengers must be on the proper platform prior to the train's arrival. Passengers who cross in front of, or behind the train while it is at the station will be denied boarding.
- Please do not stand in the aisles when seats are available. Standing is never permitted on stairs or in vestibules. Conductors will direct standing passengers to seats when available.
- Passengers must have tickets out for inspection or collection by any authorized MARC representative. CharmPass users must have the app open and ticket activated when Conductors enter the car to check tickets. When directed by the Conductor, customers must tap the screen on their mobile device to demonstrate the security features of the app. If the customer's device is not working—including a dead battery—or the customer refuses to tap the screen, the ticket is considered invalid and the customer must purchase a ticket from the Conductor. Tickets may be inspected more than once during a trip.
- The conductor is in charge of the train. Follow his or her instructions while riding any MARC train. Please inform the conductor of any service problems you may experience or if you need assistance prior to arriving at your destination.
- Improper fare, improper conduct, intoxication, or offensive actions will not be tolerated. Passengers displaying any of these behaviors will not be transported, and will be asked to leave the train.
- Please listen to announcements as they are made for your safety and convenience. Not all doors open at every station. Listen for announcements regarding which doors will open.
- No seats are reserved on MARC trains and a ticket does not guarantee a seat, especially on rush hour trains, during special events and in the event of service disruptions. Boarding may be stopped when trains reach a safe capacity and customers will be required to wait for the next train. Please do not inconvenience others by blocking or holding seats with personal items. Please do not place your feet on the seats.
- On most trains, Car 1 (the first car behind the locomotive) is the Quiet Commute Car. This car is intended to have a library-like atmosphere, with no electronic devices or loud conversations. The Quiet Commute Car is to be self-regulated by passengers, not enforced by the conductor.

LOST AND FOUND

Washington Union Station (Sun - Sat 9:00 AM - 5:00 PM,) 202-906-3109 Baltimore Penn Station (Mon - Fri 7:30 AM - 6:00 PM), 410-291-4267 Camden and Brunswick Lines (Mon - Fri 8:00 AM - 5:00 PM), 410-525-1495

MARC CUSTOMER SERVICE

MARC@mta.maryland.gov • Twitter: @mtamaryland • www.mta.maryland.gov 800-325-RAIL (7245) • TTY: 410-539-3497

Train Status: www.marctracker.com • MARC tickets by mail: www.mta.commuterdirect.com Email/text notification of delays: www.mtamarylandalerts.com

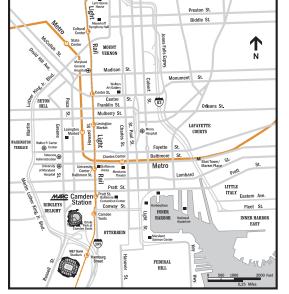
MDOT MTA CharmPass - Electronic ticketing on your mobile device.

Get Mobile. Go Faster. **Transfer Free.***

<text>

*TRANSFER FREE: one-way fare valid for 90 minutes across Local Bus, Light RailLink and Metro SubwayLink service. Only available with Charmpass and Charmcard.

DOWNTOWN BALTIMORE RAIL CONNECTIONS



For more information, or to request this document in an alternate format or translated into another language, please contact the department listed below.

Para mayor información o para solicitar este documento en un formato alternativo o traducido a otro idioma, por favor contacte el departamento enlistado abajo.

MDOT MTA Transit Information Contact Center • 410-539-5000 • 866-743-3682 TTY 410-539-3497 • Maryland Relay Users Dial 7-1-1



866-RIDE-MTA

<u>CAMDEN LINE</u> • EASTBOUND	Monday through Friday ONLY		ΔΜ							PM		
Train Number	840	842	844	846	848	850	852	854	856	858	860	
				R	Q	Q	Q/R	Q	Q/R	Q/R	Q	
WASHINGTON	6:32	7:00	7:40	8:00	3:30	4:13	4:43	5:22	5:58	6:55	7:45	
RIVERDALE PARK TOWN CENTER	6:41	7:09	7:49	8:09	3:39	—	4:52	5:32	R	7:04	7:54	
COLLEGE PARK	6:44	7:12	7:52	8:12	3:42	4:24	4:55	5:34	6:08	7:06	7:57	
GREENBELT	6:48	7:16	7:56	8:16	3:45	—	4:59	5:39	R	7:10	8:01	
MUIRKIRK	6:54	7:22	8:01	8:21	3:51	4:32	5:05	5:45	6:17	7:15	8:07	
LAUREL	7:00	7:28	8:08	8:27	3:57	4:37	5:11	5:50	6:23	7:21	8:13	
LAUREL RACETRACK	_	—	—	—	—	—	_	_	—	—	—	
SAVAGE	7:05	7:34	8:13	8:34	4:02	4:43	5:17	5:56	6:29	7:26	8:18	
JESSUP	_	—	—	—	—	—	_	f5:59	R	—	—	
DORSEY	7:11	7:39	8:18	8:40	4:20	4:49	5:23	6:04	6:35	7:32	8:24	
ST. DENIS	_	_	—		—	_	d5:31	d6:13	R	d7:39	—	
BALTIMORE/CAMDEN STATION	7:43	8:12	8:48	9:08	—	5:25	6:00	6:41	7:13	8:03	8:55	
CHECK THE FINE PRINT: This line has special conditions.					Tickets purchased onboard at a station with a Ticket Vending Machine are subject to a \$5.00 penalty.							

<u>CAMDEN LINE</u> • WESTBOUND	Monday th Friday ONL	rough Y		ΔΜ					PM			
Train Number	841	843	845	847	849	851	853	855	857	859		
	Q	Q	Q/R	Q	Q/R	Q/R			R			
BALTIMORE/CAMDEN STATION	5:00	5:30	6:10	6:30	7:10	8:05	3:40	—	5:20	6:15		
ST. DENIS	f5:11	—	R	6:42	R	8:17	—	—	—	—		
DORSEY	5:18	5:48	6:27	6:50	7:29	8:24	3:58	4:45	5:37	6:34		
JESSUP	—	—	R	f6:53	—	—	—	—	—	—		
SAVAGE	5:24	5:54	6:33	6:57	7:35	8:31	4:04	4:51	5:43	6:40		
LAUREL RACETRACK	—	—	—	—	—	—	f4:09	—	f5:48	f6:44		
LAUREL	5:28	5:59	6:38	7:01	7:40	8:36	4:10	4:56	5:49	6:46		
MUIRKIRK	5:33	6:04	6:43	7:06	7:45	8:41	4:15	5:01	5:53	6:50		
GREENBELT	5:39	—	6:49	7:11	R	8:46	4:21	—	5:59	6:56		
COLLEGE PARK	5:43	—	6:55	7:15	7:52	8:50	4:25	5:08	6:03	7:00		
RIVERDALE PARK TOWN CENTER	5:45	—	6:57	7:17	R	8:52	4:27	—	6:05	7:02		
WASHINGTON	6:05	6:29	7:18	7:44	8:21	9:12	4:50	5:35	6:28	7:23		
CHECK THE FINE PRINT: This line has special conditions. Tickets purchased onboard at a station with a Ticket Vending Machine are subject to a \$3								\$5.00 penalty.				

CHECK THE FINE PRINT • This area contains special information and instructions.

- d Train will stop to discharge passengers only. Passengers must notify conductor upon boarding. Train may depart ahead of schedule.
- **f** Flag stop at this station: trains will pick up passengers standing on platform, and visible to engineer. Trains will discharge passengers at this station if passengers have notified conductor upon boarding.
- **Q** Trains operate with a "Quiet Commute" car. No cell phones, electronic devices that make noise or loud conversations. We request a library-like atmosphere in the "Quiet Commute" car. This car is adjacent to the locomotive (Car 1).

R ONLY trains designated with an R at the top of the column will operate when limited service conditions or special circumstances warrant. On days of heavy snowfall or other severe weather, MARC will operate this special schedule. Additional stops marked with an R will be made when this schedule is in effect.

There will be no Camden Line service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. The operational status of the Camden Line on the following holidays will be posted on the MARC website www.mta.maryland.gov no later than 30 days prior to the holiday: Martin Luther King, Jr. Day, Presidents Day, Columbus Day, Veterans Day, the day after Thanksgiving, and the week between Christmas and New Years.

ALL ABOARD! MARC WELCOMES FULL-SIZE BIKES!

Full-size bicycles are now permitted on all MARC trains on all three lines. Identify which railcar to board by looking for the green "Bicycle Entrance" decal or an illuminated green light on the outside of the car. Passengers unable to find an available bike rack will need to wait for the next train with bike storage.

Passengers must bring two (2) bungee cords to secure their bicycles.

Not all types of rail cars have racks for bikes. On those that don't, passengers are required to secure their bikes in the designated area using two bungee cords. MARC train equipment assignments vary day-to-day and your train may have any type of MARC rail car, therefore, you must be prepared to travel and store your bike with bungee cords. **Passengers are not permitted to bring their bikes on a railcar that does not have bike racks if they do not have bungee cords to secure their bike.**

Other important rules to note!

- Remove all bags and unsecured items before boarding the train.
- Passengers must load and unload bikes on their own.
 Conductors cannot assist, including at low-level platform stations.
- Bikes must be secured in designated areas; look for clearly marked bike areas inside each car.
- Bikes must remain in the bike rack or secured with bungee cords while the train is in motion and should not be removed from their securement until you reach your destination.
- Bikes may only be removed from their securement when you reach your destination.

For full information on bikes as well as scooters and e-powered vehicles on MARC Train, visit www.mta.maryland.gov/bike

To reduce the spread of COVID-19 and to

protect our customers and team members, until further notice all riders using public transit including MARC Train, MTA local bus, light rail, metro subway, commuter bus, and Mobility/para-transit service are REQUIRED to wear face coverings. This action supports Governor Hogan's Executive Order number 20-09-28-01 and follows MTA's commitment to protect our customers and team members.

CONNECTING TRANSIT SERVICES

Many other transit agencies provide connecting bus service that stops at or near Camden Line Stations. These can be especially useful if you need to return home during the middle of the day or late in the evening.

RIVERDALE PARK TOWN CENTER

Prince Georges County "The Bus" Route #14. Service between Prince Georges Plaza Metro Station and Riverdale. www.princegeorgescountymd.gov/1120/TheBus

GREENBELT & LAUREL

Washington Metrobus #89 (rush hour) and #89M (midday). Service between Greenbelt Metro/MARC station and Laurel. #89 now offers two later evening departures from Greenbelt after the last Camden Line train.

www.wmata.com

COLLEGE PARK, MUIRKIRK & LAUREL

Regional Transportation Authority Route 302/G. Service between College Park Metro/MARC station, Muirkirk and Laurel Mall.

www.transitrta.com

LAUREL, SAVAGE, AND DORSEY

Regional Transportation Authority Route 409/Purple. Service between Laurel, Savage, and Dorsey stations along Route 1 and Route 504 from Savage to Odenton MARC Penn Line Station.

www.transitrta.com

DORSEY

Regional Transportation Authority Route 501/Silver. Service between Arundel Mills Mall, Dorsey MARC, and Columbia Mall.

www.transitrta.com

CAMDEN STATION

MDOT-MTA BaltimoreLink bus and Commuter Bus, numerous routes serving downtown Baltimore and suburbs. Also, Light RailLink. Among numerous destinations both north and south of Baltimore, Light RailLink provides shuttle service between Camden Station and Penn Station.

www.mta.maryland.gov