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Deputy District Director, VACANT

Martin Guardia, Emergency Response Coordinator, (410) 779-5134 FAX (410) 779-5707

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Maria Diaz, State Liaison, (312) 596-4265

Recall Coordinator, VACANT

Christinae R. Hudson, Consumer Complaint Coordinator, Direct 312-353-7840

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District Director, VACANT

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(For Lab Samples, see section "Sample Coordination, ORA Laboratory Mailing Addresses, and Early Notification of Sample Shipments")

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**Tempe Resident Post, 51 West 3<sup>rd</sup> Street, Suite E-265, Tempe, AZ. 85281-2831**

Main Number (480) 829-7396 FAX (480) 829-7677

**Minneapolis District, (MIN-DO), 250 Marquette Avenue, Suite 600, Minneapolis, MN 55401**

Main Number and Emergency (after hours) Answering Service (612) 334-4100  
Michael T. Dutcher, District Director, HFR-CE800, (612) 758-7124, FAX (612) 334-4134  
Deputy District Director, VACANT  
Heidi DeBeck, Emergency Response Coordinator, 612-758-7126, FAX (612) 334-4131  
Ryan J. Benedict, State Liaison, (612) 758-7191, FAX (612) 334-4131  
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**New England District, (NWE-DO), One Montvale Ave., 4th Floor, Stoneham, MA 02180**

Main Number (781) 587-7500, Emergency (after hours) Answering Service (781) 939-2380, Main FAX (781) 587-7556  
District Director, VACANT  
Deputy Director, VACANT

**Portland, Maine Resident Post, U.S. Customs House – 312 Fore Street, Room 103 – Portland, ME 04101**

Lori Holmquist, Director, Investigations Branch 781-587-7437, FAX 207-221-2381

**New Jersey District (NWJ-DO), 10 Waterview Blvd., 3rd Floor, Parsippany, NJ 07054**

Main Number and Emergency (after hours) Answering Service (973) 331-4900  
Diana Amador Toro, District Director (973) 331-4901 FAX (973) 331-4969  
Craig Swanson, Deputy District Director, (973) 331-4923  
Lisa Mathew, Recall Coordinator, (973) 331-4917  
Ginny Seland, Consumer Complaint Coordinator (973) 331-4998  
William Muszynski, Emergency Response Coordinator (856) 290-4001 x 4020

**New Orleans District (NOL-DO), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217-2565**

Main Number and Emergency (after hours) Answering Service, (615) 366-7801  
Ruth P. Dixon, District Director, (615) 366-7803; FAX (615) 366-7805  
Kimberly L. McMillan, Deputy District Director, (615) 366-7811 FAX (615) 366-7848  
Marie K. Fink, District Recall Coordinator, (504) 846-6109 (Office); (504) 638-8801 (blackberry)

**New York District, (NYK-DO), 158-15 Liberty Ave., Jamaica, NY. 11433 (New York City Office)**

Main Number and Emergency (after hours) Answering Service (718) 340-7000  
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Robert Veitch, State Liaison, (518) 453-2314 x 1011

**Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202**

Emergency (after hours) Answering Service (716) 846-6200

Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300

Michael W. Burd, Special Assistant to the Director, Investigations Branch (East), HFR-NE3500, (716) 846-6234

**White Plains R.P., 222 Bloomingdale Road, Suite 406, White Plains, NY 10605**

**Philadelphia District, (PHI-DO), 900 US Customhouse, 200 Chestnut St., Philadelphia, PA 19106**

Main Number and Emergency (after hours) Answering Service (215) 597-4390

Anne E. Johnson, District Director, (215) 717-3001 FAX (215) 597-4660

Deputy District Director, VACANT

Judy Paterson, Emergency Response Coordinator, (215) 717-3719

Dellarese L. Herbert, Recall Coordinator, (215) 717-3747

**San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070**

Main Number (510) 337-6700, Emergency (after hours) Answering Service (415) 462-3225

District Director, VACANT

Darla Bracy, Deputy District Director, (510) 337-6773

Nicole Yuen, Emergency Response Coordinator, (209) 954-0171 x 102

**San Juan District, (SJN-DO), 466 Fernandez Juncos Ave, San Juan, PR 00901-3223**

Main Number (787) 729-8500

Imports General Voicemail (787) 729-8521

Guardhouse – Emergency 24/7 (787) 729-8789

Emergency - DD's Advisory Message (787) 729-8792 1-866-300-4374

Ramón Hernández, District Director, (787) 729-8588, FAX (787) 729-6747

Edwin Ramos, Director Compliance Branch, (787) 729-9564, FAX (787) 729-6658

**Aguada R.P., Centerplex Building Office #218, Road #2 Aguada, PR 00602**

**Ponce R.P. 606 Tito Castro Ave. Suite 213, La Rambla Plaza Ponce, PR 00617**

**St. Thomas R.P. 80 Kronprindsens Gade, Suite 201, St. Thomas, USVI 00802**

**Seattle District (SEA-DO), 22215 26<sup>th</sup> Ave SE, Suite 210, Bothell, WA 98021**

Main Number and Emergency (after hours) Answering Service to 425-302-0340

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**Bridge of the Americas, 3600 E. Paisano Drive, Bldg D, Rm 118, El Paso, TX 79905,**

**Brownsville R.P. (Veterans Bridge), 3300 S. Expressway 77/83 Brownsville, TX 78521**

**Calexico R.P., 1699 East Carr Road, Calexico, CA 92231**

**Dallas R.P. 4040 North Central Expressway Suite 300 Dallas, TX 75204 (214) 253-5292**

**Denver R.P./SWI: DO-DEN RMB1524D HFR-SW650**

**DFC Bldg 20 – W. 6<sup>th</sup> Ave & Kipling St., Denver, CO 80225**

**Eagle Pass R. P., Eagle Pass International Bridge, 500 S. Adams, Eagle Pass, TX 78853**

**El Paso R.P., 1155 Westmoreland Dr., Suite 117, El Paso, TX 79925**

**George Bush Intercontinental Airport (IAH) R.P., 19581 Lee Road, Humble, TX 77338**

**Houston R.P., 1445 N. Loop West, Suite 500, Houston, TX 77008**

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**Laredo R.P., Juarez-Lincoln International Bridge II, Bldg. 1, 700 Zaragoza, Laredo, TX 78040**

**Laredo R.P., World Trade Bridge, 715 Bob Bullock Loop, Rm. 75, Laredo, TX 78045**

**Laredo FDA Compliance Office, 216 W. Village Blvd., Suite 107, Laredo, TX 78041**

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**Otay Mesa2 R.P., 2320 Paseo de las Americas, Suite 200 San Diego, CA 92154**

**Pharr R.P., 9901 S. Cage Blvd., Pharr, TX 78577**

**Rio Grande City R.P., 317 S. Pete Diaz Ave, Rio Grande City, TX 78582**

**San Luis R.P., 1375 S. Ave E, San Luis, AZ 85349**

**Santa Teresa R.P., 170 Pete Domenici Hwy., Santa Teresa, NM 88008**

**St. Louis R.P., 15 Sunnen Dr., Suite 113, St. Louis, MO 63143**

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**Division of Southeast Imports (DSEI), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217**

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**Atlanta Hartfield R.P., 2077 Convention Center Concourse, Suite 400, College Park, GA 30337**

**Savannah R.P., Johnson Square Business Center, 2 East Bryan St., Suite 325, Savannah GA 31401**

**Miami-RP Imports Group, 15100 NW 67<sup>th</sup> Ave, Suite 400, Miami Lakes, FL 33014**

Phone: (305) 816-1416; FAX (305) 816-1536

Facundo I. Bernal, Director, Investigations Branch #1, HFR-SE2575, (305) 816-1433

Jose Luis Arroyo-Acosta, Deputy Director, HFR-SE2575, (305) 816-1446

**Miami International Mail Facility (IMF), 11698 NW 25h St, Miami, FL 33122-9997**

**Port Everglades-RP, 1800 Eller Drive, Suite 200, Fort Lauderdale, FL 33316**

**Metairie R.P., 2424 Edenborn Avenue, Suite 410, Metairie, LA 70001**

Main Number: (504) 846-6100; Fax: (504) 219-8813

**Memphis R.P., 959 Ridgeway Loop Road, Suite 100, Memphis, TN 38120-4042**

Main Number: (901) 333-3520, Imports FAX (901) 333-3576

Christopher Boulmay, Director, Investigations Branch #2, HRF-SE3550, (901)333-3528

Tammara P. Threats, Director, Compliance Branch, HFR-SE3550, (901)333-3534

**San Juan District Office, 466 Fernandez Juncos Ave, San Juan, PR 00901-3223**

Main Number (787) 729-8500; Imports General Voicemail (787) 729-8521

**Louisville R. P., Republic Bank Building, 9600 Brownsboro Rd., Louisville, KY 40241**

**Division of Northeast Imports (DNEI), 158-15 Liberty Ave, Jamaica, NY, 11433 (New York City Office)**

Main Number and Emergency (after hours) Answering Service (718) 340-7000

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**Port Elizabeth, R.P., 1201 Corbin Street, 2<sup>nd</sup> Floor, Elizabeth, NJ 07201**

**Stoneham, R.P., One Montvale Avenue, 4<sup>th</sup> Floor, Stoneham, MA, 02180**

**Philadelphia R.P., US Custom House - 200 Chestnut Street, Philadelphia, PA 19106**

**Dundalk Marine Terminal R.P. (DMT-RP) Dundalk Marine Terminal 608A Folcroft St, Baltimore, MD 21224**

**Division of Northeast Northern Border Imports (DNBI), 300 River Place, Suite 5900, Detroit MI 48207**

Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120

Keith Jasukaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139

Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139

**Alexandria Bay, NY 46749 Interstate 81, Alexandria Bay, NY 13607**

**Blaine R.P., 9935 Pacific Hwy, Blaine, WA 98230**

General Number (360) 332-0200 FAX (360) 332-0216

**Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202**

Emergency (after hours) Answering Service (716) 846-6200

Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300

Michael W. Burd, Special Assistant, Investigations Branch (East), ~~Import Operations Branch~~, HFR-NE3500, (716) 846-6234

**Brunswick, OH 3820 Center Rd., Brunswick, OH 44212**

HFR-CE4525 (330) 273-1038, FAX (330) 225-7477

**Calais, ME180 International Dr., Calais, ME 04619**

BS-CAL1 RMC-107, (207) 454-3070, FAX (207) 454-3219

**Champlain R.P., 237 West Service Rd., Room C167 Champlain, NY 12919**

**Chicago District, 550 West Jackson Blvd., Suite 1500, South, Chicago, IL 60661**

Main Number (312) 353-5863/Emergency (after hours) Answering Service (312) 895-1574 FAX 596-4187

Sherea Dillon, Director Compliance Branch, HFR-CE6521, (313) 596-4244, FAX (312)-596-4195

**Detroit Ambassador Bridge Import Station 2810 W. Fort St. Detroit, MI 48216**

**Eastport, R.P., Highway 95 North, Eastport, ID 83826**

Main Number: (208) 267-7314 FAX (208) 267-7314 FAX (208) 267-7314

(Mail to: P.O. Box 218, Eastport ID 83805)

(Pkgs. To: 25 Iron Horse Rd., Eastport, ID 83805)

**Highgate, VT, 462 Welcome Center Rd. Swanton, VT 05488**

Main Number (802) 868-4725 FAX (802)

**Houlton, ME, 27 Customs Loop Building 663, Houlton, ME 04730**

BS-HLT3 RM114 Main Number (207) 521-0045, FAX (207) 532-3480

**International Falls, MN 4423 County Rd 91, International Falls, MN 56649**

Main Number (218) 283-2613 FAX (213) 283-2646

**Massena, NY, 30 International Bridge, Building M, Rooseveltown, NY 13683**

HFR-NE3500 Main Number (315) 769-7359 FAX (315) 769-7129

**Milwaukee, WI 2675 N Mayfair Rd., Ste 200, Milwaukee, WI 53226**

HFR-CE8590 Main Number (414) 326-3960 FAX (414) 771-7512

**Minneapolis, MN, 250 Marquette Ave. Suite 600, Minneapolis, MN 55401**

Main Number (612) 334-4056 FAX (612) 334-4131

**Ogdensburg, NY, 103 Bridge Approach Rd. ME 04730**

Main Number (315) 393-7435 FAX (315) 393-7435

**Oroville, WA, 33643 Hwy 97, Rm SC 236 Oroville, WA 98844**

HFR-PA3550 Main Number (509) 476-2774 FAX (509) 476-3693

**O'Hare R.P., Import Office, 1000 Tower Lane, Suite 190, Bensenville, IL 60106**

**Pembina, ND, 10980 I-29 Port of Entry, P.O. Box 349, Pembina, ND 58271**

Main Number (701) 825-0023 FAX (701) 825-0023

**Port Huron Bluewater Bridge Import Station, 2321 Pine Grove Ave., Suite 2208, Port Huron, MI 48060**

Main Number: (810) 985-8514 and (810) 985-8513, FAX (810) 985-8528

**Portland, Maine Resident Post, U.S. Customs House – 312 Fore Street, Room 103 – Portland, ME 04101**

**Sweetgrass, MT, Interstate 15, Cargo Building, Sweetgrass, MT 59484**

HFR-PA3545 Main Number (406) 335-3553, FAX (406) 335-3550

(mailing address only: P.O. Box 286, Sweetgrass, MT 59484)

**Division of West Coast Imports (DWCI) Long Beach Resident Post (Import Operations), One World Trade Center, Suite 300, Long Beach, CA 90831**

Main Number (562) 256-7700 FAX (562) 256-7701

Daniel Solis, Division Director, HFR-PA256, (562) 256-9202 FAX (562) 256-7701

Gordon Chu, Director, Investigations Branch, HFR-PA256 (562) 256-9203, FAX (562) 256-7701

**Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745**

**Cal Cartage (CES), 22351 Wilmington Ave, Carson, CA. 90745**

**Price Transfer (CES), 2711 East Dominguez, St. , Long Beach, CA. 90810**

**International Mail Facility (IMF), 20700 Denker Ave., Los Angeles, CA. 90501**

**LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 90245**

**Seattle Import Office in Puget Sound, 1000 2nd Ave, Suite 2400, Seattle, WA 98104**

**San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070**

Main Number (510) 337-6700, FAX (510) 337-6859

Lawton Lum, Director Compliance Branch, HFR-PA140, (510) 337-6792 (510) 337-6703

**Division of Southwest Imports (DSWI), 4040 North Central Expressway Ste 300, Dallas, TX 75204**

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Stacy Below, Director, Investigations Branch, (214) 253-5324, FAX (214) 523-4998

**Bridge of the Americas, 3600 E. Paisano Drive, Bldg D, Rm 118, El Paso, TX 79905.**

**Brownsville R.P. (Veterans Bridge), 3300 S. Expressway 77/83 Brownsville, TX 78521**

**Calexico R.P., 1699 East Carr Road, Calexico, CA 92231**

**Division of Southeast Imports (DSEI), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217**

Ruth P. Dixon, Division Director, (615) 366-7803; FAX (615) 366-7805

Lindsay Bertling, Emergency Response Coordinator, (615)366-7815; FAX (615)366-7848

Whitney White, State Liaison, (615)366-7992, FAX (615)366-7802

**Division of Northeast Imports (DNEI), 158-15 Liberty Ave, Jamaica, NY, 11433 (New York City Office)**

Main Number and Emergency (after hours) Answering Service (718) 340-7000

Dawne Hines, Division Director, (718) 662-5461, FAX (718) 662-5662

Anna Alexander, Director Compliance Branch, (718) 662-5683, FAX (718) 662-5665

LCDR Christie Menna, Special Assistant to the Director, Compliance Branch, (718) 662-5443

CDR Nazmul Hassan, Director, Investigations Branch, 718-662-5707, FAX (718) 662-5662

**Division of Northeast Northern Border Imports (DNBI), 300 River Place, Suite 5900, Detroit MI 48207**

Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120



Keith Jasukaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139  
Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139

**O'Hare R.P., Import Office, 1000 Tower Lane, Suite 190, Bensenville, IL 60106**

**Detroit Ambassador Bridge Import Station 2810 W. Fort St. Detroit, MI 48216**

**Port Huron Bluewater Bridge Import Station, 2321 Pine Grove Ave., Suite 2208, Port Huron, MI 48060**  
Main Number: (810) 985-8514 and (810) 985-8513, FAX (810) 985-8528

**Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202**

Emergency (after hours) Answering Service (716) 846-6200  
Sandra K. Sylvester, DIB, (716) 846-6221, FAX (716) 846-6300  
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**Champlain R.P., 237 West Service Rd., Room C167 Champlain, NY 12919**

## **Division of West Coast Imports (DWCI)**

**Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745**

**Cal Cartage (CES), 22351 Wilmington Ave, Carson, CA. 90745**

**Price Transfer (CES), 2711 East Dominguez, St., Long Beach, CA. 90810**

**International Mail Facility (IMF), 20700 Denker Ave., Los Angeles, CA. 90501**

**LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 90245**

## **Seattle Import Office in Puget Sound, 1000 2nd Ave, Suite 2400, Seattle, WA 98104**

**San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070**

Main Number (510) 337-6700, FAX (510) 337-6859  
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**South San Francisco R.P., 400 Oyster Point Blvd. Suite 111, South San Francisco, CA 94080**

## **Emergency Response Coordinators**

UNDER PROGRAM OFFICES

## **FACTS Profile Monitors - OBPO**

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DIVISION 2: Brent Hall, KAN-DO (515) 244-0480 X1000

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NWE-DO: Marianne Murphy (781) 587-7525  
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SJN-LAB: Samuel Guzman (787) 474-4777  
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SRL: Dexter Smith (404) 575-1517

## Sample Coordination, ORA Laboratory Mailing Addresses, and Early Notification of Sample Shipments

Send an e-mail to the receiving laboratory when you ship high priority or many samples (e.g. Market Basket Survey samples). These e-mail addresses are found in the Outlook Global Address List.  
See IOM 4.5.5.3 - Samples to Administration Laboratories

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(a)-indicates person is in an acting role.